

# HITACHI'S GOT YOU COVERED FOR A LIFETIME!\*

Now when you purchase a **HITACHI LITHIUM ION CORDLESS TOOL** you receive a **LIFETIME TOOL WARRANTY** and a 2-year lithium ion battery warranty.

**WHAT'S EVEN BETTER,** if you've already purchased a lithium ion tool from Hitachi, then **YOUR TOOL/S HAVE ALREADY BEEN GRANDFATHERED** into this Lifetime warranty program.



## IT'S THAT SIMPLE!

\*note a few exceptions do apply- Lithium Ion Gas Nailers, Lithium Ion Grinders and Lithium Ion Rotary Hammers are covered by a 1-year warranty.

[www.hitachipowertools.com](http://www.hitachipowertools.com)

# HITACHI

# LIFETIME LITHIUM ION TOOL WARRANTY FAQ's

## 1. What Hitachi tools are covered by this new Lifetime Lithium Ion Tool warranty?

- Cordless Lithium Ion Driver Drills
- Cordless Lithium Ion Hammer Drills
- Cordless Lithium Ion Impact Drivers
- Cordless Lithium Ion Impact Wrenches
- Cordless Lithium Ion Circular Saws
- Cordless Lithium Ion Jig Saws
- Cordless Lithium Ion Reciprocating Saws
- Cordless Lithium Ion Blowers

## 2. Are there any Hitachi Lithium Ion tools that will NOT be covered by this new Lifetime Lithium Ion Tool warranty?

Yes - the following categories:

- Cordless Lithium Ion Grinders
- Cordless Lithium Ion Rotary Hammers
- Cordless Lithium Ion Gas Nailers

## 3. Will my Lithium Ion tool purchased prior to this new warranty announcement be covered under the Lifetime warranty?

Yes, as long as it falls within the applicable categories listed above.

## 4. Do I need to re-register the Cordless Lithium Ion tool I bought a few years ago?

No. Your tool will be automatically rolled into the new Lifetime Lithium Ion tool warranty.

## 5. How can I register my tool?

You can register your tool online by visiting [www.hitachipowertools.com](http://www.hitachipowertools.com), click on *customer service*, and then *product registration*. Or you can send in the product registration/warranty card that comes inside the package.

## 6. When will the tools packaging and product registration/warranty cards change to indicate Lifetime Lithium Ion warranty rather than the 10-year warranty as it does currently?

Tool packaging and product registration/warranty card will undergo a rolling design change to reflect the Lifetime Lithium Ion Warranty. However in the meantime, existing packaging already produced and available for sale in the retail market may still show the 10-Year Warranty on the box and the product registration/warranty card inside the box may not mention the Lifetime warranty at this time. Regardless of the packaging or card, revised or not, Hitachi is covering all applicable Lithium Ion tools under the new warranty. Please continue to send in the product registration card that is included with the tool or register your tool online- see question 5 above for instructions.

## 7. Did other 5-year warranty tools categories change to the Lifetime warranty?

No. At this time, Hitachi has only changed the warranty on the specific Lithium Ion tools listed above.

## 8. Are my batteries and charger covered by the Lifetime Lithium Ion tool warranty?

No. Lithium Ion tools are warranted for a lifetime, Lithium Ion batteries are warranted for 2-years, and Lithium Ion chargers are warranted for 1-year. See question 9 below.

## 9. Where can I find out all the details about this warranty and the warranty on other Hitachi tools?

To view the entire warranty online, go to [www.hitachipowertools.com](http://www.hitachipowertools.com), click on *customer service*, and then *warranty information* for complete details.

## 10. What must I do to redeem my warranty?

Warranty coverage is conditioned upon the purchaser furnishing Hitachi or its Authorized Service Center with adequate written proof of the original purchase date. It is important to keep a copy of your receipt. See question 9 above and refer to the entire warranty for specific details.

## 11. I saw a Lifetime warranty sticker placed on a package that has the 10-year warranty printed on it, but not all the packages had the Lifetime sticker. If I buy one of the tools without the sticker on the box- will I still get the Lifetime Lithium Ion tool warranty?

Yes. Refer to question 6 above.