

LIMITED WARRANTY & FAQs (over)

HITACHI

LIMITED WARRANTY

Professional 5-Year Limited Warranty

This warranty of Hitachi Power Tools (hereinafter the "Hitachi Product") extends to the original purchaser of the Hitachi Product. Hitachi products are warranted to the original purchaser to be free from defect in materials and workmanship for a period of five (5) years from the original purchase date. (See exceptions below)

Exceptions include:

Lifetime Lithium Ion Tool Warranty

The product categories listed below are warranted to the original purchaser to be free from defect in materials and workmanship for a Lifetime from the original purchase date.

- Cordless Lithium Ion Blowers
- Cordless Lithium Ion Driver Drills
- Cordless Lithium Ion Impact Drivers
- Cordless Lithium Ion Jig Saws
- Cordless Lithium Ion Circular Saws
- Cordless Lithium Ion Hammer Drills
- Cordless Lithium Ion Impact Wrenches
- Cordless Lithium Ion Reciprocating Saws

Two Year Warranty

The product categories listed below are warranted to the original purchaser to be free from defect in materials and workmanship for a period of two (2) years from the original purchase date.

- Band Saws
- Benchtop Metal Dry-Cut Saws
- Lithium Ion Batteries
- Scroll Saws
- Belt & Disc Sanders
- Drill Presses
- Planers
- Table Saws

One Year Warranty

The product categories listed below are warranted to the original purchaser to be free from defect in materials and workmanship for a period of one (1) year from the original purchase date.

- Air Compressors
- Corded Hammer Drills
- Cordless Rotary Hammers
- Radios
- Chargers
- Corded Rotary Hammers
- Demolition Hammers
- Concrete Cutters
- Cordless Gas Nailers
- Generators
- Corded Grinders
- Cordless Grinders
- NiCd & NiMH Batteries

90-Day Warranty

The product categories listed below are warranted to the original purchaser to be free from defect in materials and workmanship for a period of ninety (90) days from the original purchase date.

- Bumpers
- Mallet Rubber Caps
- Ram Rubber Caps
- Driver Blades
- O-Rings
- Ram Rubber Washers
- Hammer Tackers
- Piston Cushions
- Shoe Base Pads

30-Day Warranty

The product categories listed below are warranted to the original purchaser to be free from defect in materials and workmanship for a period of thirty (30) days from the original purchase date.

- Accessory Products

Warranty coverage is conditioned upon the purchaser furnishing Hitachi or its Authorized Service Center with adequate written proof of the original purchase date.

Owner's Registration Card

The return of the Owner's Registration Card (whether by mail or online) by the original purchaser within (10) days after the original purchase date is not a condition precedent to coverage under this warranty.

Warranty Coverage

This Hitachi Product is warranted by Hitachi Koki U.S.A., Ltd (referred to hereinafter as "Hitachi"), 3950 Steve Reynolds Blvd. Norcross, GA 30093, against defective materials or workmanship.

This warranty is void if: defects in materials or workmanship or damages result from repairs or alterations which have been made or attempted by others or the unauthorized use of nonconforming parts; the damage is due to normal wear and tear; the damage is due to abuse (including overloading of the Hitachi product beyond capacity), improper maintenance, neglect or accident; or the damage is due to use of the Hitachi Product after partial failure or use with improper accessories.

Warranty Performance

DURING THE ABOVE WARRANTY PERIOD, SHOULD YOUR HITACHI PRODUCT EXHIBIT A DEFECT IN MATERIALS OR WORKMANSHIP, SUCH DEFECT WILL BE REPAIRED WHEN THE COMPLETE HITACHI PRODUCT IS RETURNED, POSTAGE PREPAID AND INSURED, TO A HITACHI AUTHORIZED SERVICE CENTER. OTHER THAN THE POSTAGE AND INSURANCE REQUIREMENT, NO CHARGE WILL BE MADE FOR REPAIRS COVERED BY THIS WARRANTY.

Warranty Disclaimers

NO WARRANTY, ORAL OR WRITTEN, EXPRESSED OR IMPLIED, OTHER THAN THE ABOVE WARRANTY IS MADE WITH REGARD TO THIS HITACHI PRODUCT. HITACHI DISCLAIMS ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE OR PURPOSE, AND ALL OTHER WARRANTIES. IN NO EVENT SHALL HITACHI BE LIABLE FOR ANY INCIDENTAL, SPECIAL, CONSEQUENTIAL OR PUNITIVE DAMAGES, OR FOR ANY COSTS, ATTORNEY FEES, EXPENSES, LOSSES OR DELAYS ALLEGED TO BE AS A CONSEQUENCE OF ANY DAMAGE TO, FAILURE OF, OR DEFECT IN ANY PRODUCT INCLUDING, BUT NOT LIMITED TO, ANY CLAIMS FOR LOSS OF PROFITS.

Limitations on Warranty Disclaimers

Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Please consult Hitachi's website www.hitachipowertools.com or call **1.800.829.4752** to locate your nearest service facility for warranty and non-warranty service on a Hitachi product.

LIFETIME LITHIUM ION TOOL WARRANTY FAQ'S

The Hitachi logo is displayed in white, bold, uppercase letters on a black rectangular background. A green horizontal bar is positioned below the black background.

1. What Hitachi tools are covered by this new Lifetime Lithium Ion Tool warranty?

- Cordless Lithium Ion Driver Drills
- Cordless Lithium Ion Hammer Drills
- Cordless Lithium Ion Impact Drivers
- Cordless Lithium Ion Impact Wrenches
- Cordless Lithium Ion Circular Saws
- Cordless Lithium Ion Jig Saws
- Cordless Lithium Ion Reciprocating Saws
- Cordless Lithium Ion Blowers

2. Are there any Hitachi Lithium Ion tools that will NOT be covered by this new Lifetime Lithium Ion Tool warranty?

Yes - the following categories:

- Cordless Lithium Ion Grinders
- Cordless Lithium Ion Rotary Hammers
- Cordless Lithium Ion Gas Nailers

3. Will my Lithium Ion tool purchased prior to this new warranty announcement be covered under the Lifetime warranty?

Yes, as long as it falls within the applicable categories listed above.

4. Do I need to re-register the Cordless Lithium Ion tool I bought a few years ago?

No. Your tool will be automatically rolled into the new Lifetime Lithium Ion tool warranty.

5. How can I register my tool?

You can register your tool online by visiting www.hitachipowertools.com, click on *customer service*, and then *product registration*. Or you can send in the product registration/warranty card that comes inside the package.

6. When will the tools packaging and product registration/warranty cards change to indicate Lifetime Lithium Ion warranty rather than the 10-year warranty as it does currently?

Tool packaging and product registration/warranty card will undergo a rolling design change to reflect the Lifetime Lithium Ion Warranty. However in the meantime, existing packaging already produced and available for sale in the retail market may still show the 10-Year Warranty on the box and the product registration/warranty card inside the box may not mention the Lifetime warranty at this time. Regardless of the packaging or card, revised or not, Hitachi is covering all applicable Lithium Ion tools under the new warranty. Please continue to send in the product registration card that is included with the tool or register your tool online- see question 5 above for instructions.

7. Did other 5-year warranty tools categories change to the Lifetime warranty?

No. At this time, Hitachi has only changed the warranty on the specific Lithium Ion tools listed above.

8. Are my batteries and charger covered by the Lifetime Lithium Ion tool warranty?

No. Lithium Ion tools are warranted for a lifetime, Lithium Ion batteries are warranted for 2-years, and Lithium Ion chargers are warranted for 1-year. See question 9 below.

9. Where can I find out all the details about this warranty and the warranty on other Hitachi tools?

To view the entire warranty online, go to www.hitachipowertools.com, click on *customer service*, and then *warranty information* for complete details. Or, read the full warranty printed on the other side of this document.

10. What must I do to redeem my warranty?

Warranty coverage is conditioned upon the purchaser furnishing Hitachi or its Authorized Service Center with adequate written proof of the original purchase date. It is important to keep a copy of your receipt. See question 9 above and refer to the entire warranty for specific details.

11. I saw a Lifetime warranty sticker placed on a package that has the 10-year warranty printed on it, but not all the packages had the Lifetime sticker. If I buy one of the tools without the sticker on the box- will I still get the Lifetime Lithium Ion tool warranty?

Yes. Refer to question 6 above.