

**Home Legend, Inc.'s Limited Twenty-five Year Finish and Wear Warranty and  
Limited Lifetime Structural Integrity Warranty for  
Pre-Finished Solid Bamboo Flooring**



[www.homelegend.com](http://www.homelegend.com)

Home Legend Inc.'s Pre-Finished Solid Bamboo Flooring comes with a Manufacturer's Limited Twenty-five Year Finish and Wear Warranty, as well as a Limited Lifetime Structural Integrity Warranty. The warranties apply to original purchaser of the flooring; they are not transferrable.

Home Legend Inc.'s Limited Twenty-five Year Finish and Wear Warranty warrants the original purchaser that the finish surface will not peel off or wear though for twenty five years from the date of purchase.

Home Legend Inc.'s Lifetime Structural Integrity Warranty warrants that the flooring product in their original manufactured condition to be free from defect in material and workmanship including assembly, dimension and grading.

Home Legend Inc.'s Pre-Finished Solid Bamboo Flooring Limited Twenty-five Year Finish and the Limited Lifetime Structural Integrity Warranty are subject to the following:

- The flooring must be installed properly by professional installers and in accordance with the manufacturer's installation instructions.
- The flooring must be used only indoors in dry, climate-controlled residential areas. This limited warranties do not apply if the flooring is used in any commercial setting.
- The flooring must be maintained in accordance with included care and maintenance instructions.
- Damage resulting from improper or inadequate maintenance or accidents, such as damage caused by scratching, impact or cutting are not covered by these limited warranties.
- Damage resulting from the use of a jet mop, spray mop, or similar wet mop with flooring is not covered by this limited warranty.
- Damage caused by gloss or sheen reduction is not surface wear and is not covered by these limited warranties.
- These limited warranties do not apply to damage caused by water or moisture on the floor, in the subfloor or underneath the floor, including, but not limited to, water damage caused by flooding, standing water (water that remains on the floor longer than 30 minutes), subfloor hydrostatic pressure (water or moisture under the floor that is transmitted to the surface through exerted pressure) leaking pipes, household mechanical failures, appliance leaks, pet urine, or conditions that result in water or moisture being below the floor.
- These limited warranties do not apply to flooring installed on a concrete subfloor unless a non-recycled (100% virgin resin) 6-mil. Polyethylene film vapor barrier with a density of .92 lbs./cubic ft. and a thickness tolerance of +/- 10% is installed over the concrete subfloor that emits a water vapor no greater than 5 lbs. per 1000 sq. ft. within 24 hours.
- These limited warranties apply only to defects inherent to the material supplied. Defects inherent to the material supplied are defined as defects that were not visible before or during installation of the flooring. If there is a visible defect in the flooring material, the flooring material should not be installed, and should instead be returned as damaged material.

## **Home Legend, Inc.'s Limited Twenty-five Year Finish and Wear Warranty and Limited Lifetime Structural Integrity Warranty for Pre-Finished Solid Bamboo Flooring**

Home Legend's Limited Twenty-five Year Finish and Wear Warranty and Limited Lifetime Structural Integrity Warranty for Pre-Finished Solid Bamboo Flooring are subject to the following disclaimers:

**HOME LEGEND, INC. DISCLAIMS ALL OTHER EXPRESS OR IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WITH RESPECT TO THE FLOORING PRODUCT.**

Home Legend, Inc. disclaims liability for incidental and consequential damages. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Home Legend, Inc.'s limited warranties are not transferable. They extend only to the original end consumer.

Home Legend, Inc.'s warranties cannot be altered by sales representatives or distributors. Sales representatives and distributors have no authority whatsoever to establish, expand, or otherwise modify said warranties.

Home Legend Inc.'s limited warranty provisions are deemed to be severable and the invalidity or unenforceability of one provision shall not affect the validity or enforceability of any other provision.

Home Legend Inc.'s limited warranties constitute the entire agreement of the parties, and no waiver or amendment shall be valid.

### **Claims:**

Any claim concerning Home Legend's Pre-Finished Solid Bamboo Flooring which is covered under the Home Legend Limited 25-Year Finish and Wear Warranty and Limited Structural Integrity Warranty can be addressed by contacting your retailer. Please provide your name, address, contact information, purchase order information, and receipt showing proof of the Home Legend Pre-Finished Solid Bamboo Flooring purchased.

### **Home Legend, Inc.'s Responsibility:**

If Home Legend, Inc. accepts a claim under this limited warranty, Home Legend will repair or replace, at its option, the Home Legend Pre-Finished Solid Bamboo Flooring material only. If Home Legend, Inc. ,in its sole discretion, determines that such repair or replacement is not reasonably achievable, Home Legend, Inc. may choose to refund the purchase price of the affected flooring material. If the Home Legend Pre-Finished Solid Bamboo Flooring design for which a claim is made is no longer available, Home Legend, Inc. will replace the affected floor materials with another customer-approved design of equal or greater value at Home Legend Inc.'s discretion. Upon approval of a warranty claim, Home Legend, Inc. will provide instructions on the manner in which to proceed in order to have your flooring repaired or replaced. Comply with such instructions within ninety (90) days after the claim is approved or your rights under the limited warranty will be deemed waived. The above remedies are the sole and exclusive remedies for claims on this Home Legend Pre-Finished Solid Bamboo Flooring product. These limited warranties give you specific legal rights, and you may also have other rights which vary from State to State.

### **Technical Questions:**

If you have technical questions regarding our flooring products, please call 877-630-1800 ex 1006 or ex 2801